OPTN Modernization Transition Contract Industry Day

July 21, 2023

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Alexandra “Bonnie” Garcia, HRSA Head of Contracting Activity
Manjot Singh, OPTN Modernization Lead, Health Systems Bureau

Vision: Healthy Communities, Healthy People
AGENDA

- Welcome
- OPTN Modernization
- OPTN Current State
- Procurement Process
- Panel
- Q&A
- Break
- Focused Conversation Sessions
Suma Nair
Associate Administrator
Health Systems Bureau
ORGAN PROCUREMENT AND TRANSPLANTATION NETWORK

US Department of Health and Human Services (HHS)

Health Resources and Services Administration (HRSA)

Health Systems Bureau (HSB)
Division of Transplantation (DoT)

Organ Procurement and Transplantation Network (OPTN)

Board of Directors + 26 Committees

Organ Procurement Organizations (OPOs)

Transplant Centers

Scientific Registry of Transplant Recipients (SRTR)
Statistical analysis of OPTN Data

OPTN Contractor
Operational support of OPTN
The OPTN Modernization Initiative is centered on putting patients first, prioritizing information flow to clinicians, promoting innovation, and enhancing transparency and accountability.
OPTN MODERNIZATION – EFFORTS TO DATE

Collaborating with Industry
providing overview of modernization efforts and forums for vendor engagement

Building HRSA Capacity for Modernization for user-centered, wide stakeholder engagement on modernization design and implementation

Providing Data for Informed Decisions to assist patients, clinicians, researchers and others to improve decision-making and processes

Securing Support for Modernization via the President’s FY 2024 Budget, allowing HRSA to better allocate resources and expand the pool of entities eligible to compete for contracts to enhance performance and innovation

Engaging Diverse Stakeholders to identify and prioritize pressing areas of need

Providing Data for Informed Decisions to assist patients, clinicians, researchers and others to improve decision-making and processes

CONTRACT STRATEGY

PROGRAM MANAGEMENT

TRANSITION

NEXT GEN
Provide feedback on the OPTN Modernization Initiative at
https://www.hrsa.gov/optn-modernization
Manjot Singh
OPTN Modernization
**New contracts to support the future state OPTN**

**Program Management Support**
- Assisting HRSA’s stakeholder engagement initiative with OPTN to prioritize opportunities.
- Bolstering HRSA’s organizational change management and OPTN program management.
- Task order committed to maintaining service continuity and patient safety across all Task Areas.
- Task orders designated for the seamless onboarding of new Transition vendors across all Task Areas.

**Transition**
- Task order for prioritized Transition tasks such as supporting an independent OPTN board, operational support, communications, and research and program evaluation activities.
- Task orders intended to support NextGen activities across all Task Areas.

**NextGen**
- Onboard NextGen vendors
- Build and test modernization ideas using human-centered design practices
- Start implementing technology modernization approach
- Implement successful innovations

**Multi-Year Plan**

**FUTURE**
TASK AREA 1
OPTN OPERATIONS & GOVERNANCE

• Transitioning to an independent OPTN Board of Directors supported by a non-profit with HRSA oversight
• Manage OPTN finances, operations, including member compliance
• Monitor and correct potential issues that could impact OPTN continuity
• Continuously implement and update OPTN protocols, policies, and guidelines

Interaction: All other task areas rely on the operational stability provided by this task area

TASK AREA 2
IT SYSTEM AND DATA CONTINUITY, MAINTENANCE, AND COMPLIANCE

• Maintain the IT system
• Continuously verify and update algorithms
• Implement and monitor compliance with independent OPTN Board policies and applicable laws
• Implement data continuity and security measures

Interaction: The operations are governed by the standards and compliance measures in this task area. The data managed here forms the backbone for communications and research activities.
TASK AREA 3
COMMUNICATIONS

• Patient and Public engagement
• Regular OPTN stakeholder communications
• OPTN website
• Educational materials

Interaction: This task area communicates the operational activities and research findings to the broader audience, bridging the gap between OPTN and its stakeholders.

TASK AREA 4
RESEARCH AND EVALUATION

• Current state assessments and special studies preparing HRSA for modernization while protecting patient safety
• Evaluate OPTN operations and functions
• Provide recommendations for improvements

Interaction: The research insights and evaluations inform operational changes, IT system updates, and communication strategies.
TASK AREA 5
GENERAL REQUIREMENTS FOR ALL TASK ORDERS

• Onboarding and expectation setting
• Vendor collaboration
• Support the transition of any contract activities to new entities
• Compliance with FAR, and all applicable laws and regulations.

Interaction: This task area sets the foundational requirements that span across all other areas, ensuring legal compliance, effective coordination, and smooth transition of responsibilities.
Alexandra “Bonnie” Garcia
Head of Contracting Activity for HRSA
PROCUREMENT GOALS
OVERVIEW OF FOCUSED CONVERSATION TOPICS

• Operations
• Multi-vendor Coordination
• Research & Evaluation
PROCUREMENT MODERNIZATION OVERVIEW

SINGLE CONTRACT

MULTI-AWARD IDIQ

VENDOR 1

Task Order 1
Task Order 2
Task Order N

VENDOR 2

Task Order 1
Task Order 2
Task Order N'

VENDOR 3

Task Order N’”

Indefinite Delivery
Indefinite Quantity

Stand-alone
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<tbody>
<tr>
<td>OPTN Operations (Including Governance)</td>
<td>IT System &amp; Data Continuity, Maintenance, and Compliance</td>
<td>Communications</td>
<td>Research and Evaluation</td>
<td>General Requirements for All Domains</td>
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PHASES OF PROCUREMENT

IDENTIFY
- Identify Need

PLAN
- Market Research

RFP
- Issue Solicitation

AWARD
- Award Contract

PERFORM
- Contract Administration & Performance Monitoring
ESTIMATED PROCUREMENT TIMELINE

Summer 2023
- Industry Day

Fall 2023
- Publish Solicitation

Winter 2023
- Proposals Received

Winter 2023/2024
- Proposal Evaluation

Spring 2024
- Negotiations

Spring 2024
- Issue Awards
Q&A PANEL

SUMA NAIR
HSB ASSOCIATE ADMINISTRATOR

ALEXANDRA “BONNIE” GARCIA
HRSA HEAD OF CONTRACTING ACTIVITY

ADRIANE BURTON
HRSA CIO
Via Web

Provide feedback on the OPTN Modernization Initiative at
https://www.hrsa.gov/optn-modernization
FOCUSED CONVERSATIONS

Please head to room for the focused conversations.

• Operations: Pavillion
• Multi-vendor Coordination: Room XYZ
• Research & Evaluation: Room XYZ
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THANK YOU